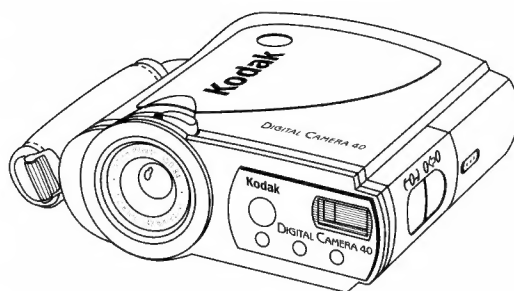


DIGITAL & APPLIED IMAGING TECH TIPS**Kodak Digital Science™ DC40 Camera
FREQUENTLY ASKED QUESTIONS****Product Availability and General Information*****Q Where can I buy the camera?***

A In the U.S. call Kodak at 1-800-508-1531 to find a dealer. In Canada call Kodak at 1-800-465-6325. Outside of the United States and Canada, contact your local Kodak representative to find a dealer.

Q Do you need to buy anything else to make the camera work with MACINTOSH Computers or WINDOWS Software?

A The camera comes with everything necessary to work with MACINTOSH Computers or WINDOWS Software.

Q Does the camera always have to be connected to a computer?

A The camera only needs to be connected to a computer to view or download pictures.

Q Can the camera be used with a POWER MACINTOSH 9500, WINDOWS NT, or UNIX computer?

A The camera can be used with MACINTOSH OS Software (and all POWER MACINTOSH Computers including the 9500 model using PHOTOENHANCER v1.7 Software), WINDOWS 3.1, and WINDOWS 95 Software.

Q How big is the camera?

A The dimensions of the camera are: Depth 6.1 in. (155 mm), Width 5.3 in (135 mm), Height 2.2 in (55 mm). The camera weighs 1 lb (0.5 kg).

Q What is the ISO rating equivalent for this camera?

A The camera has an ISO rating equivalent of 84.

Q Can images be viewed on the camera after they've been taken?

A No. The images need to be downloaded to a computer to be viewed.

Q Does the camera have removable storage?

A No. The camera's non-removable memory can store 48 high resolution or 99 low resolution pictures.

Q Are other lenses available for this camera?

A Yes. The threaded mount of the camera is 37 mm in diameter and accepts a variety of lens accessories for taking close-up, wide-angle, and telephoto images. Lenses by Tiffen are available for the camera. Call DC-PRO (a Tiffen subsidiary) toll free in the U.S. at 800-522-7835, or call toll at 516-434-8800 voice, 516-434-9328 fax.

Q Is there a tripod mount for the camera?

A The camera contains a standard tripod mount.

Q What is the warranty for this camera?

A A one year warranty comes standard from Kodak.

Q Has the camera been reviewed, and if so, by whom?

A The camera has been reviewed in MacWorld, PC Week, PC Magazine, MacHome Journal, and MacWeek magazines. The reviews have been favorable.

Q Is there government or education pricing?

A GTSI/Falcon offers GSA schedule pricing for government. A plan for education pricing is under development (not yet available).

Q What type of adapters are available for the camera?

A A universal electrical adapter, Kodak catalog number 102-3662, and 120V adapter, Kodak catalog number 888-9933. Both items are available through your dealer where you purchased your camera with US standard list pricing of \$74.95 and \$58.95 respectively.

Q What type of file does the camera download to the computer?

A. The file is similar to a TIFF file which can be changed to a TIFF or PICT file in MICROSOFT WINDOWS, or TIFF and JPEG for MACINTOSH Computers using PHOTOENHANCER Software (included with camera).

Q What is the resolution of this camera?

A The camera has two resolutions, high and low. High resolution is 756 x 504 pixels and holds 48 pictures. Low resolution is also 756 x 504 pixels, but uses a higher data compression ratio to allow 99 pictures to be stored at a lower resolution.

Q Can both high resolution and low resolution pictures be taken during the same shooting session?

A No, you must download the pictures, then use PHOTOENHANCER Software to reset the camera to the resolution you want for the next batch of pictures.

Q How big is the image file created by the camera for each picture?

A The image file for each picture is just over 1 megabyte. One image will fit easily on a 1.44 MB high density diskette.

Q How big are the pictures?

A The camera's imager provides a resolution of 756 x 504 pixels, suitable quality for a wide variety of applications. Acceptable print size for pictures depends on the output type and your needs. For color or

black-and-white laser or ink jet prints, your pictures will look good up to at least 4 x 6 inches (approximately). (For optimal results with ink jet printers, use *Kodak Ink Jet Photographic Quality Paper*, available in a variety of weights and as clear transparency film.) For thermal printers, pictures up to 3 x 4.5 inches (approximately) will look good. The imager captures 24-bit color to give pictures true colors and good detail.

Q Can this camera be used for microscope photography?

A The camera lens cannot be used on a C-mount necessary for microscopy because the optics of the camera and microscope are incompatible. However, the camera can be used for other close-up applications such as the *Kodak Scientific Digital Documentation System*. *Kodak Professional DCS 420*, *DCS 460*, and *DCS 465 Digital Cameras* are capable of microscope photography. For more information about these cameras, call 1-800-23-KODAK (800-235-6325).

Q What type of image compression does the camera use?

A The camera uses Kodak's proprietary RADC (Run Adaptive Differential Coding) image compression.

Q Will pictures be lost if the camera's batteries go dead?

A No. The pictures will remain safely stored in the camera until they are downloaded.

Q What type of printing can be done with PHOTOENHANCER Software?

A PHOTOENHANCER Software (included with camera) can print single pictures in full resolution or multiple pictures, called a Slide Table, in reduced resolution. The Slide Table feature allows all the pictures as you see them on the screen to be printed on a single page.

Troubleshooting and Technical Support

Q Where is PHOTOENHANCER Software support available?

A Call PICTURE WORKS, the maker of PHOTOENHANCER Software (software is included with the camera) at 510-855-2009 or fax at 510-855-2019, for software support. The PHOTOENHANCER User's Guide for MACINTOSH Computers and WINDOWS Software is available for downloading from this World Wide Web site.

Q I am having trouble connecting my camera to my computer. Why?

A A problem occurs if your computer's baud rate is set too fast. Even if the camera connects at the baud rate specified in the .ini file, it may not be able to keep that connection when you are downloading an image. One thing you can try is to bring the baud rate down to 9600, then try a connection and image download. If this is successful, you can then increase the baud rate (i.e., try 19200, 38400, 57600) until you find the maximum baud rate your computer can handle. Most, but not all, computers can handle a baud rate of 57600 when connected to the *Kodak Digital Science DC40 Camera*.

Another instance that could cause a connection problem is using the same COM port for the camera and a modem. This can cause an IRQ conflict and your computer could crash. Make sure the camera has its own COM port.

Q I consistently get an error message when I try to delete the last picture from my Kodak Digital Science DC40 Camera using the WINDOWS Software demo. Why?

A This error occurs if the camera is set *not* to allow Last Image Delete, or if the cable is improperly connected.

INFORMATION FROM KODAK

For more information about Kodak Digital Science products and solutions check:
the Kodak forum on CompuServe (GO KODAK);
the World Wide Web at <http://www.kodak.com>;
the Kodak Internet listserv at photo-cd@info.kodak.com; or ftp at <ftp.kodak.com>.

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